



# COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

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*To enrich lives through effective and caring service*

**MICHAEL J. HENRY**  
DIRECTOR OF PERSONNEL

June 24, 2003

To: Each Supervisor

From: Michael J. Henry  
Director of Personnel

Subject: **BLUE CROSS PROVIDER ISSUE**

This is to provide you with information about a provider issue impacting some County employees and their families enrolled in the CaliforniaCare HMO, Blue Cross Plus Point-of-Service and Prudent Buyer plans. It is important to note that benefits remain unchanged.

Blue Cross has advised us that efforts to renegotiate a contract with Beverly Hospital have been unsuccessful. As a result, the hospital is terminating its agreement with Blue Cross effective June 28, 2003. Attached is a letter from Blue Cross identifying alternate participating hospitals.

Blue Cross is developing a continuity of care plan for employees who have pre-authorization of scheduled services. Blue Cross physicians who admit to Beverly Hospital are being notified of this development and will arrange for admission of all Blue Cross members to alternate facilities.

We will keep you apprised of any further developments. If you have any questions, please call me, or your staff may call Marian Hall, Human Resources Manager, at (213) 738-2255.

MJH:TJH  
MH:TM

Attachment

c: Executive Officer, Board of Supervisors  
Chief Administrative Officer  
County Counsel

h: Beverly hospital trm



June 16, 2003

County of Los Angeles  
Marian Hall  
3333 Wilshire Blvd., #1000,  
Los Angeles, CA 90010

**Re: Beverly Hospital – Los Angeles County**

Dear Client:

Efforts to renegotiate the terms of the Hospital Agreement between **Beverly Hospital** and Blue Cross of California ("Blue Cross") have been, to date, unsuccessful. Regrettably, we must inform you that Beverly Hospital has given notice to terminate their Hospital Agreement with Blue Cross **effective June 28, 2003**. From that date forward, Blue Cross will no longer be able to authorize or approve scheduled or elective admissions to Beverly Hospital.

This contract termination will affect Prudent Buyer (PPO) and CaliforniaCare (HMO), Point of Service members, and Senior Secure members who receive care at Beverly Hospital. Members who receive their benefits through Medi-Cal with the Beverly Hospital, WILL NOT be affected by this particular contract termination.

Blue Cross physicians who admit to Beverly Hospital are being notified of this development and will arrange for admission of all Blue Cross members to alternate facilities. A partial list of alternate, contracted facilities include:

- Alhambra Hospital Medical Center, 100 S. Raymond Ave., Alhambra
- Downey Community Hospital, 11500 Brookshire Ave, Downey
- Garfield Medical Center, 525 N Garfield Ave, Monterey Park
- Greater El Monte Community Hospital, 1701 Santa Anita Ave., South El Monte
- Los Angeles Community Hospital, 4081 E Olympic Blvd, Los Angeles
- Monterey Park Hospital, 900 S Atlantic Blvd., Monterey Park
- Presbyterian Intercommunity Hospital, 12401 Washington Blvd, Whittier
- San Gabriel Valley Medical Center, 438 W Las Tunas Dr, San Gabriel
- White Memorial Medical Center, 1720 E Cesar E Chavez Ave, Los Angeles

Blue Cross realizes that there may be continuity of care concerns for members. Members who are pregnant or who are currently undergoing a course of treatment should contact our Customer Service Representative at the toll-free number on their identification card. Please be aware that PPO members who receive care at Beverly Hospital on or after **June 28, 2003**, will be subject to greater financial liability.

If you have any questions, please contact your Blue Cross Account Manager. Thank you for your loyalty and continued support.

Sincerely,

A handwritten signature in black ink, appearing to read "Gene L. Householter".

Gene L. Householter  
Senior Vice President, Large Group  
Blue Cross of California